

Terms & Conditions for PrayagEdu Mobile & Web App Users

Last Updated: 17/10/2022

Welcome to **PrayagEdu**, a mobile & Web application owned and operated by **Iewduh Techz Private Limited** ("Company", "We", "Us", or "Our"). By downloading, installing, accessing, or using the PrayagEdu mobile & Web application ("App"), you ("User", "You", "Your") agree to be bound by these Terms & Conditions ("Terms"). If you do not agree to these Terms, please do not use the App.

1. Eligibility

- You must be at least **14 years old** or have permission from your parent/guardian or school authority to use this App.
- Use of the app by students is considered to be under the supervision of their parents/guardians or school.

2. Purpose of the App

PrayagEdu is a **School ERP Mobile & Web Application** that provides educational institutions, parents, teachers, and students with features including (but not limited to):

- Attendance tracking
- Homework/assignments
- Timetable & academic calendar
- Examination marks & report cards
- Communication between school and parents
- Fee management and payment reminders
- Transport tracking (if enabled by the school)
- Notice board & announcements

The App does **not** function as an independent service. Access and features depend on your school's subscription and permissions.

3. User Account & Login

- Your login credentials are provided by your school or institution.
- You are responsible for maintaining the confidentiality of your username and password.
- Any activity performed using your credentials will be assumed to be done by you.
- Notify your school or our support team immediately if you suspect unauthorized access.

4. Data Collection & Privacy

By using PrayagEdu, you agree to the processing of your personal data as outlined in our **Privacy Policy** (<https://prayagedu.com/privacy>)

The App may collect data including:

- Student profile information
- Attendance data
- Academic records
- Communication logs
- Device information for app functionality
- Location data for Attendance & transport module (if applicable)

We do **not sell**, rent, or trade your personal information. Data is used only for school management operations and app functionality.

5. Responsibilities of the User

You agree that:

- You will use the App only for lawful, educational purposes.
- You will not attempt to hack, reverse engineer, exploit, or damage the App.
- You will not misuse communication features to send harassment, threats, or inappropriate content.
- You will not upload false documents or attempt to manipulate academic/attendance data.

Violation may result in suspension or permanent termination of your access.

6. School's Control Over Data

- The school/institution linked with your account has full authority over your data.
- Deletion, correction, or changes to information must be requested through your school.
- The school controls which features you can access.

We are a **technology provider**, not the owner or controller of academic or attendance records.

7. Fees & Payments

- App usage is generally included in your school's subscription.
- Any fee payment feature (if enabled) is based on the school's configuration.
- We are not responsible for payment disputes, late fees, or incorrect billing by the school.

8. Communication & Notifications

The App may send push notifications, SMS, or emails regarding:

- School announcements
- Homework or academic updates
- Attendance alerts
- Fee reminders
- Transport updates

You can disable notifications in your device settings, but you may miss important updates.

9. Intellectual Property Rights

- All content, design elements, logos, icons, images, and software components of PrayagEdu are the intellectual property of **Iewduh Techz Private Limited**.
- You may not copy, distribute, modify, or reproduce any part of the App without written permission.

10. Third-Party Services

Some features may integrate with third-party tools or payment gateways.

We are not responsible for:

- Third-party downtime
- Payment gateway failures
- Content or services provided by third-party vendors

11. Limitation of Liability

To the maximum extent permitted by law:

- We are **not liable** for data inaccuracies entered by schools, teachers, or users.
- We are **not responsible** for device damage, loss of data, or interruptions in service.
- We provide the App on an “**as is**” and “**as available**” basis.

Use of the App is at your own risk.

12. Termination of Access

We reserve the right to suspend or terminate your access if:

- You violate these Terms
- Your school discontinues its subscription
- You misuse or attempt to harm the system

You may also delete the App at any time to stop using the service.

13. Changes to Terms

We may modify or update these Terms from time to time.

Continued use of the App after changes means you accept the updated Terms.

14. Governing Law

These Terms are governed by the laws of **India**, and any disputes shall be subject to the exclusive jurisdiction of courts located in **Shillong, Meghalaya**, unless mandated otherwise by applicable law.

15. Contact Information

For any queries or support, contact:

Iewduh Techz Private Limited

Email: admin@techz.in

Phone: 98633 77710

Address: Shillong, Meghalaya, India